

AAISA Module Training

Module Level	Module Title
Level 2 Practitioner	
Module 2A	Professional Role and Ethics for Settlement Workers
Module 2B	Building Understanding of Cultural Communities
Module 2C	Immigration Processes
Module 2D	Settlement and Transition Processes
Module 2E	Working with Interpreters
Module 2F	Basic Counseling Skills in a Cross Cultural Context
*Module 2G	Referral Processes and Community Resources
Module 2H	Multiculturalism, Human Rights and Anti-Racism
Module 2I	Needs Assessment and Action Plans (Client)
Module 2J	Facilitating Small Groups: An Introduction
Module 2K	Facilitating Workforce Entry
Module 2L	Working with Families and Individuals with Special and Complex Needs
Level 3 Practitioner	
Module 3A	Collaborating to Provide Community Programs
Module 3B	Advocacy and Outreach
Module 3C	Community Development Processes
Module 3D	Crisis Intervention / Conflict Resolution
Module 3E	Organizational Behaviour and Change
Module 3F	Volunteer Management
Module 3N	Working with Immigrant Seniors