

Day 1: Monday March 26, 2018
Main Themes: IRCC Direction Setting, Core Services, Francophone Support

Time	Topic	Presenters / Facilitators
9:00 - 9:20 am	Welcome & Opening Remarks	Frank Bauer, Executive Director Central Alberta Refugee Effort (C.A.R.E.)
9:20 - 9:50 am	Greetings from Red Deer Community	First Nations Treaty 6 & 7 Territory, City of Red Deer, Government of Alberta
9:50 - 10:40 am	National Strategies, Priorities, Projections	Connie Jonasson - IRCC John Biles - IRCC
10:40 - 11:00 am	Break	
11:00 - 12:15 pm	Summary of Key Conclusions from 2017 Learning Events, Surveys, Researches, Summits	AAISA, SAISIA, MANSO
12:15 - 1:15 pm	Networking Lunch	
1:15 - 2:00 pm	Breakout Sessions - Core Direct Client Service Delivery	
	Refugee Assistance (GAR and PSR) - Initial Resettlement & Ongoing Support	AAISA & C.A.R.E.
	Language Support - Assessment, LINC & Other Classroom, Informal Training, Employment Focused, Post-Secondary Education	Steve Reynolds, Language Program Director at Regional Connections Immigrant Services
	Employment Support - FQR, Canadian Career Planning, Mentoring	AAISA & C.A.R.E.
	Youth & Children Support	AAISA & C.A.R.E.
2:00 - 2:45 pm	Breakout Sessions - Support Services	
	Childcare	AAISA & C.A.R.E.
	Housing & Transportation	AAISA & C.A.R.E.
	Health Care - Mental Health Care, Crisis Counseling, Provisions for Disabilities	AAISA & C.A.R.E.
	Translation & Interpretation	AAISA & C.A.R.E.
2:45 - 3:05 pm	Break	
3:05 - 3:40 pm	Reporting back to Plenary: Key Outcomes of each Breakout Session	
3:40 - 4:30 pm	Francophone Services - Panel Discussion Panel Participants: - George Bahaya – Executive Director Centre d'Accueil et d'Établissement du Alberta-Nord; - Bonaventure Otshudi - Director Newcomer Services Centre de Sante Communautaire, Chair of the OCASI Francophone Committee; - Ximena Londono – Settlement Officer Programme d'Immigration Francophone de la Colombie-Britannique - Salwa Medri – Coordinator RIF Manitoba (via Skype)	Fatou Thiam, Strategic Engagement Small Centre Coordinator at AAISA
4:30 - 4:45 pm	Closing Remarks Day 1	

Day 2: Tuesday March 27, 2018

Main Themes: Community Engagement & Partnerships, Organizational Capacity

Time	Topic	Presenters / Facilitators
9:00 - 9:30 am	Small Centre Toolkit introduction	Jean McRae - Chief Executive Officer Inter-Cultural Association Victoria
9:30 - 10:10 am	Community Partnerships - Panel Discussion Panel Participants: - Don Walmsley, Executive Director Neepawa and Area Immigrant Settlement Services; - Halima Ali, Executive Director Central Alberta Immigrant Women's Association; - Melanie Bailey - LIP Coordinator PEI Association for Newcomers; - Sudip Minhas - Executive Director Windsor Women Working with Immigrant Women	Ezgi Sarioglu - Red Deer LIP Coordinator
10:10 - 10:30 am	Break	
10:30 - 11:30 am	Breakout Sessions - Building Community Connections	
	Education - Educational Institutes, Inter-Cultural Education, PLAR	AAISA & C.A.R.E.
	Employers - Workplace Culture, Mentoring, FQR	AAISA & C.A.R.E.
	Community At Large - One-on-one Matches, Community Outreach, Group Connections, Partnerships	AAISA & C.A.R.E.
	Health Care Providers	AAISA & C.A.R.E.
11:30 - 12:15 pm	Reporting back to Plenary Key Outcomes of Breakout Sessions	
12:15 - 1:15 pm	Networking Lunch	
1:15 - 1:40 pm	OrgWise Introduction - http://www.orgwise.ca	Eta Woldeab, Associate Executive Director OCASI
1:40 - 2:00 pm	Experiences with OrgWise Impact	Cathy Woodbeck, Executive Director Thunder Bay Multicultural Association
2:00 - 3:20 pm	Breakout Sessions - Organizational Capacity Program and Service Delivery	
	Organizational Leadership - HR, Operations, Professional Development, Grant Writing	
	Data Collection and Reporting	
	Innovation & Use of Technologies	
3:20 - 3:40 pm	Break	
3:40 - 4:30 pm	Reporting back to Plenary Key Outcomes of Breakout Sessions	
4:30 - 4:45 pm	Closing Remarks Day 2	
4:45 - 6:00 pm	Share Fair - For participating organizations to share successful practices	
6:00 pm	Social Evening	

Day 3: Wednesday March 28, 2018
Main Themes: Conclusion and Key Findings, Small Centres Sector Capacity

Time	Topic	Presenters / Facilitators
9:00 - 9:30 am	Summary of Conclusions from Day 1 & 2	Organizing Committee & IRCC
9:30 - 10:50 am	Provincial / Regional Caucus Meetings Review Conclusions for Regional Impact; Roundtables regarding National Small Centre Community of Best Practice; Feedback on Conclusions; Further Recommendation	Umbrella Organizations
10:50 - 11:10 am	Break	
11:10 - 11:30 am	Closing Remarks	Organizing Committee & IRCC
11:30 - 12:30 pm	Lunch & Departure	